What are the essential service components of AKTIVA BASIC?

AKTIVA BASIC exclusively includes the extrajudicial processing of a debt collection mandate. Nevertheless, the measures included are not limited to the purely regular process (debt collection and lawyer reminders), but consist of further, very extensive measures, e.g:

- General research (legal forms, liabilities, addresses suitable for summoning) at offices and authorities (registration office, trade office) as well as numerous AKTIVA debt collection partners
- Telephone debt collection
- Correspondence with the other party and their legal representatives
- Processing of deferment requests, settlement offers and instalment agreements
- Monitoring of deadlines and dates
- Accounting, settlement and forwarding of third-party monies

In principle, the claim is monitored until it becomes time-barred.

For which receivables is AKTIVA BASIC suitable?

AKTIVA BASIC is particularly suitable for your claims up to EUR 150. If you also want higher claims or generally do not want them to be processed in court, AKTIVA BASIC is also the right solution for you. Determine yourself the amount limit up to which your claims should only be processed out of court!

What costs should you expect?

If the other party does not make a payment, you will not incur any costs with AKTIVA BASIC.

What payout can you expect?

If the other party pays the total claim, you will receive 100% of your main claim.

What alternatives do we offer you?

Instead of AKTIVA BASIC, choose a service package that also includes judicial measures to significantly increase your chances of successfully processing the debt collection mandate. For more information on AKTIVA CLASSIC and AKTIVA DYNAMIC, please refer to the respective descriptions.

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timescale

day

1

consulting

Client order

Setup order

data check

data clarification and data collection

continuous process monitoring by AKTIVA

2

1st reminder letter

payment monitoring

no payments by the debtor

16

2nd reminder letter

payment monitoring

no payments by the debtor

30

1st legal reminder

payment monitoring

no payments by the debtor

72

2nd legal reminder

payment monitoring

no payments by the debtor

86

Monitoring

until the expiration of the limitation

Full payment
by the debtor → **Final settlement with the client**

Full payment
by the debtor → **Final settlement with the client**

Full payment
by the debtor → **Final settlement with the client**

Full payment
by the debtor → **Final settlement with the client**

Full payment
by the debtor → **Final settlement with the client**